



Marie T. Breslin
Director
Federal Regulatory

Verizon
1300 I Street NW, Suite 400W
Washington, DC 20005
Phone 202 515-2533
Fax 202 336-7922
marie.t.breslin@verizon.com

February 19, 2003

Federal Communications Commission
Consumer Information Bureau
Consumer Information Network Division
FCC Form 478 / Room 5-A729
445 12th Street, SW
Washington, DC 20554

RECEIVED

FEB 19 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Pursuant to the Commission's Third ~~Report~~ and Order on Slamming [CC Docket 94-129] released August 15, 2000 and Section 64.1180(b) of the FCC's regulations, Verizon today is filing a Form 478 for the following entities:

1. Verizon California Inc.
2. Verizon Delaware Inc.
3. Verizon **Florida** Inc.
4. Verizon Hawaii Inc.
5. Verizon Maryland Inc.
6. Verizon Pennsylvania Inc.
7. Verizon North Inc.
8. Verizon Northwest **Inc.**
9. Verizon South Inc.
10. Verizon New England Inc.
11. Verizon New **York** Inc.
12. Verizon New Jersey Inc.
13. Verizon Virginia Inc.
14. Verizon Washington, DC Inc.
15. ~~Verizon~~ West Virginia Inc.
16. Verizon West Coast Inc.
17. Contel of the South, Inc. d.b.a. Verizon Mid-States
18. **GTE** Midwest Incorporated d.b.a. Verizon Midwest
19. **GTE** Southwest Incorporated d.b.a. Verizon Southwest
20. Bell Atlantic Communications, Inc. d.b.a. Verizon Long Distance
21. NYNEX Long Distance Company d.b.a. Verizon Enterprise Solutions
22. Verizon Select Services Inc.
23. Micronesian Telecommunications Corp. d.b.a. Verizon Micronesia
24. **GTE** Pacifica, Inc. d.b.a. Verizon Pacifica
25. **GTE** Pacifica- Guam d.b.a. Verizon Pacifica

No. of Copies rec'd
List ABCDE

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Verizon is also providing ~~the~~ following explanations for this reporting period to assist Commission staff.

1. End-user subscriber counts reported on Line 106 are provided using ~~the~~ subscriber billing telephone number (BTN). Therefore ~~some~~ subscribers ~~may~~ be counted ~~more~~ ~~than~~ once if they have multiple BTNs with Verizon.
2. Consumer complaints reported in Block 3 ~~are~~ also counted by billing telephone number (BTN). For example, if a large business customer with multiple telephone numbers on one bill made a slamming allegation on one or ~~more~~ of ~~those~~ telephone numbers we would ~~report~~ that ~~as~~ a single slamming allegation.
3. Due to the sale on lines in various states, end-user subscriber counts reported on Line 106 for ~~the~~ following entities have been reduced
 - a. Verizon Mid-States reduction in Line 106 due to sale of lines in Alabama
 - b. Verizon Midwest reduction in Line 106 due to sale of lines in Missouri
 - c. Verizon South Inc. reduction in Line 106 due to sale of lines in Kentucky

Verizon was unable to file yesterday due to ~~the~~ Federal Government being closed due to a snowstorm.

Please call me at (202-515-2533) or Jason Groves at (202-515-2538) if you have any questions concerning this filing.

Sincerely,

Marie Breslin / JB
Marie T. Breslin

Attachments

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information

101

Filer 499 ID

803860

103	Complete mailing address of reporting entity's corporate headquarters	One GTE Place, Thousand Oaks, CA 91362	
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103		
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,811,787	
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002	
108	Person who completed this form	Mane Breslin	
109	Telephone number of this person	(202) 515-2533	Extension
110	Fax number of this person	(202) 336-7922	
111	E-mail address of this person	Marie.T.Breslin@Verizon.com	

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	3
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	48
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	48
116	Of the number reported on Line 115, the number that were investigated	37
117	Of the number reported on Line 115, the number that proved to be valid complaints	3
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	48
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	3

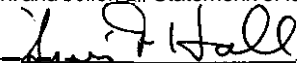
Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received a b u t carrier July 1 through December 31
120 See Worksheet Verizon CA Attachment		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheet, if necessary.

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all Statements of fact contained in this Form are true.

127	Signature	
128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

Verizon California Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
00024	PST	Primus Telecommunications, Inc.	5
00071	WSN	Broadwing Telecommunications, Inc.	8
00099	ARZ	Pac-West Telecomm, Inc. dba Americall	59
00123	DVT	Americatel Corporation	8
00132	MPZ	MPC Bus Comms Systems/Easton Telecom	27
00222	MCI	MCI Worldcom	664
00223	TDX	Cable & Wireless Communications, Inc.	1
00288	ATX	AT&T Communications	634
00333	UTC	Sprint Dial 1 Service	317
00432	LGT	Qwest Communications	216
00444	ALN	Global Crossing Telecommunications, Inc.	1,035
00555	WTL	Worldcom	560
00603	NTZ	Incomnet Communications	5
00649	WRK	Working Assets Long Distance	11
00732	ATI	AT&T Business	3
00752	EXL	Excel Telecommunications, Inc.	18
00811	VRT	Vartec Telecom	1
00873	TPD	Onestar Long Distance	1
00948	SSM	Broadwing Comm Svcs, Inc.	5
05102	WCA	Williams Communications, Inc.	9
05227	TAJ	TCAST Communications, Inc.	6
05237	AYG	Alliance Group Services, Inc.	99
05438	IDR	IDT Corp/IDT America	2
05448	GIT	Verizon Telephone Operations, Inc.	X 76
05483	GOP	Verizon Select Services, Inc.	X 285
05792	SBZ	SBC Long Distance	7
05830	GSS	Genesis Communications	2
05957	UID	Unidial Inc.	7
06112	AYV	American Communication Network	30
06340	PUA	Paetec Communications, Inc.	1
06398	NXT	Nextel	3
00222		MCI WorldCom	1
00288		AT&T Communications	2
00288		GS Paging	1
07134		MCI Worldcom Communication Inc. NJ	1
07240		MCI Worldcom Communications Inc. CA	1
07693		AT&T - Local - NY	1
GRAND TOTAL			4,112

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information

101

Filer 499 ID

806295

102	Legal name of reporting entity	Verizon Delaware Inc.
103	Complete mailing address of reporting entity's corporate headquarters	901 Tatnall Street, 2nd Floor, Wilmington, DE 19801
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	373,086
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108	Person who completed this form	Marie Breslin
109	Telephone number of this person	(202) 515-2533 Extension
110	Fax number of this person	(202) 336-7922
111	E-mail address of this person	Marie.T.Breslin@Verizon.com

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.

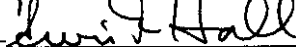
113	Consumer slamming complaints unresolved as of June 30, 2002	0
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	3
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	2
116	Of the number reported on Line 115, the number that were investigated	1
117	Of the number reported on Line 115, the number that proved to be valid complaints	1
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	2
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	1

Block 4: Complaints That You Received Alleging That Another Carrier Slammed a Consumer

To be completed by carriers that provide wireline and fixed wireless local exchange service to end-user subscribers.

	Names of carriers alleged to have slammed you or your local exchange or long distance customers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon DE Attachment		
121			
122			
123			
124			
125			

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

127	Signature	
128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

Verizon Delaware Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
00004	ATZ	ATX Telecommunications Svcs.	12
00081	TTU	COVISTA	9
00123	DVT	Americatel Corporation	4
00200	UWT	Capsule Communications	7
00222	MCI	MCI Worldcom	389
00223	TDX	Cable & Wireless Communications, Inc.	3
00288	ATX	AT&T Communications	3,227
00333	UTC	Sprint Dial 1 Service	199
00432	LGT	Qwest Communications	627
00444	ALN	Global Crossing Telecommunications, Inc.	128
00534	TUM	Touch 1 Communications, Inc.	1
00555	WTL	Worldcom	22
00732	ATI	AT&T Business	2
00752	EXL	Excel Telecommunications, Inc.	1
00811	VRT	Vartec Telecom	1
00826	TMN	Telecom USA	1
00848	TIO	Primus Telecommunications	1
00880	SVL	Opticom	2
05102	WCA	Williams Communications, Inc.	1
05237	AYG	Alliance Group Services, Inc.	40
05957	UID	Unidial inc.	6
06500	BAW	Verizon	X 2
08746	TVN	The Phone Company	2
06868	PHO	PT-1 Communications, Inc.	1
06963	BAX	Verizon Long Distance	X 1
00288		AT&T Communications	1
00292		Teleport Communications Group Inc. (subsidiary of AT&T)	3
01958		ATX Telecommunications Services Ltd.	1
03346		Closecall America Inc.	1
03575		Cavalier East LLC - PA	1
03982		Cavalier East LLC - DE	2
05554		Teleport Communications Group	3
05933		Digital Teleport Inc.	8
06053		Teleport Communications Group Inc. - PA	24
06468		CloseCall America Inc.	2
07061		ATX Telecommunications Services Ltd.	1
07125		Teleport Communications Group	1
07134		MCI Worldcom Communications Inc. NJ	2
07229		MCI Metro ATS Inc.	20
07308		TCG Delaware Valley Inc. - DE	5
07309		TCG Delaware Valley Inc. - PA	1
07421		AT&T Local	4
07706		Capital Telecommunications Inc.	3
07757		ATX Telecommunications Services Ltd.	1
07967		Cavalier Telephone LLC (Mid-Atlantic)	1
GRAND TOTAL			4,754

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	803862
102	Legal name of reporting entity	Verizon Florida Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	201 North Franklin Street, One Tampa City Center, Tampa, FL 33602		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	1,838,807		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

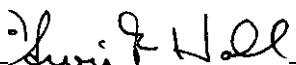
Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and december 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	2
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	18
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	19
116	Of the number reported on Line 115, the number that were investigated	14
117	Of the number reported on Line 115, the number that proved to be valid complaints	0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	19
119	Consumer slamming complaints unresolved as of Deecember 31, 2002. [Line 113 + Line 114 - Line 115]	1

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon FL Attachment		
125		

Use addibonal sheets, if necessary (Space is pronded below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

127	Signature	
128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 4184270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE. 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon Florida Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00071	WSN	Broadwing Telecommunications, Inc.		1
00123	DVT	Americatel Corporation		1
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		4
00222	MCI	MCI Worldcom		262
00288	ATX	AT&T Communications		283
00333	UTC	Sprint Dial 1 Service		104
00393	EXF	Intermedia Communications		11
00432	LGT	Qwest Communications		88
00444	ALN	Global Crossing Telecommunications, Inc.		109
00457	TDG	Emeritus Communications		4
00555	WTL	Worldcom		75
00649	WRK	Working Assets Long Distance		2
00732	ATI	AT&T Business		1
00752	EXL	Excel Telecommunications, Inc.		3
00811	VRT	Vartec Telecom		3
05102	WCA	Williams Communications, Inc.		13
05237	AYG	Alliance Group Services, Inc.		115
05253	AEJ	Alltel Long Distance		21
05448	GIT	Verizon Telephone Operations, Inc.	X	76
05483	GOP	Verizon Select Services, Inc.	X	55
05830	GSS	Genesis Communications		3
05957	UID	Unidial Inc.		2
06746	TVN	The Phone Company		2
00222		MCI WorldCom		1
02899		Broadview Networks Inc. - MA		1
03862		American Fiber Network Inc.		1
05570		NOS Communications Inc.		1
07229		MCIMetro ATS Inc.		2
07296		MCIMetro ATS Inc. - Pennsylvania		1
GRAND TOTAL				1.245

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-beb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	803865
102	Legal name of reporting entity	Verizon Hawaii Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1177 Bishop Street, Honolulu, HI 96813		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	594,093		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

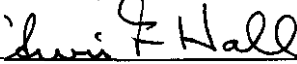
To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	0
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	4
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	4
116	Of the number reported on Line 115, the number that were investigated	0
117	Of the number reported on Line 115, the number that proved to be valid complaints	0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	4
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon HI Attachment		
121		
125		
Use additional sheets, if necessary. (Space)		

☐ All OMI (the FR)

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

127	Signature	and belief, all statements of fact 
128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Otr. 2002)

Verizon Hawaii Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00015	HWT	Hawaiian Telephone Company (GTE)	X	13
00222	MCI	MCI Worldcom		207
00252	LDU	Sprint Hospitality Group		3
00288	ATX	AT&T Communications		70
00333	UTC	Sprint Dial 1 Service		178
00432	LGT	Qwest Communications		7
00444	ALN	Global Crossing Telecommunications, Inc.		40
00555	WTL	Worldcom		11
00603	NTZ	Incomnet Communications		2
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		5
00880	SVL	Opticom		2
00995	TAG	WorldCom, Inc.		6
05102	WCA	Williams Communications, Inc.		3
05448	GIT	Verizon Telephone Operations, Inc.	X	7
05483	GOP	Verizon Select Services, Inc.	X	29
06746	TVN	The Phone Company		1
GRAND TOTAL				585

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	806304
102	Legal name of reporting entity	Verizon Maryland Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	One East Pratt Street. Baltimore, MD 21202		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,328,035		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	7
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	39
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	27
116	Of the number reported on Line 115, the number that were investigated	9
117	Of the number reported on Line 115, the number that proved to be valid complaints	2
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	27
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	19

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon MD Attachment		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

TITLE

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (1st & 2nd Otr. 2002)

Verizon Maryland Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		6
00024	PST	Primus Telecommunications, Inc.		14
00071	WSN	Broadwing Telecommunications, Inc.		17
00081	TTU	COVISTA		37
00123	DVT	Americatel Corporation		6
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		4
00200	UWT	Capsule Communications		28
00222	MCI	MCI Worldcom		1,311
00223	TDX	Cable & Wireless Communications, Inc.		6
00241	ALG	American Long Lines		7
00284	AVU	Amerivision Communications, Inc.		5
00288	ATX	AT&T Communications		1,646
00333	UTC	Sprint Dial 1 Service		815
00359	EOT	Empire One Telecommunications		1
00432	LGT	Qwest Communications		305
00444	ALN	Global Crossing Telecommunications, Inc.		559
00457	TDG	Emeritus Communications		5
00555	WTL	Worldcom		172
00629	CXM	Worldxchange		2
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00649	WRK	Working Assets Long Distance		3
00732	ATI	AT&T Business		16
00752	EXL	Excel Telecommunications, Inc.		43
00811	VRT	Vartec Telecom		14
00834	CFF	Worldxchange Communications		1
00873	TPD	Onestar Long Distance		13
00898	MCK	MCI Telecommunications		1
00924	XTL	Xtel Communications, Inc.		2
00948	SSM	Broadwing Comm Svcs, Inc.		7
05014	TFG	Zone Telecom		6
05102	WCA	Williams Communications, Inc.		12
05237	AYG	Alliance Group Services, Inc.		363
05238	KYT	NACC/Kytel		3
05618	PUT	Starpower Communications		1
05957	UID	Unidial Inc.		4
06112	AYV	American Communication Network		29
06340	PUA	Paetec Communications, Inc.		20
06444	THB	Telehub Network Services, Corp.		1
06500	BAW	Verizon	X	16
06746	TVN	The Phone Company		10
00210		NOS Communications Inc		15
00221		Capital Telecommunications Inc.		1
00222		MCI Worldcom		90
00288		AT&T Communications		2
00292		Teleport Communications Group Inc. (Subsidiary Of AT&T)		7
00444		Global Crossing Telecommunications Inc.		1
00601		Z-Tel Communications Inc. - MD		18
03346		Closecall America Inc.		8

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (1st & 2nd Qtr. 2002)

Verizon Maryland Inc.

CIC/OCN	ACNNCARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
03910		Cavalier Telephone Mid-Atlantic. LLC – MD		4
04549		AT&T Corp. dba TCG - Minnesota- MN		2
04725		Cavalier Telephone L.L.C.		1
04820		Cavalier East LLC - MD		2
05120		TCG		1
05281		A.R.C. Networks Inc. dba Infohighway – MD		1
05364		Cavalier Telephone		1
05406		NOS Communications Inc		1
05559		Connectiva Communications Corporation		1
05570		NOS Communications Inc.		6
05575		NOS Communications Inc. - VA		1
05578		NOS Communications Inc. - MD		26
05933		Digital Teleport Inc.		3
06053		Teleport Communications Group Inc. – PA		14
06373		Eztel Network Services L.L.C.		2
06468		Closecall America Inc.		1
07061		ATX Telecommunications Services Ltd		1
07132		MCI Worldcom Communications Inc		6
07134		MCI Worldcom Communications Inc. - NJ		5
07199		MCI Worldcom Communications Inc. - MA		2
07228		MCI Worldcom Communications Inc. - MD		44
07229		MCI Metro ATS Inc.		143
07238		MCI Worldcom Communications Inc. – VA		1
07316		MCI Worldcom Communications Inc. – CT		1
07325		Teleport Communications Group America Inc. – MD		3
07421		AT&T Local		1
07519		NOS Communications Inc.		8
07706		Capital Telecommunications Inc.		5
07729		Lightyear Telecommunications LLC		1
07757		ATX Telecommunications Services Ltd		1
07944		Cavalier Telephone LLC (Mid-Atlantic) – MD		1
08323		Essential.Com Inc.		6
08348		Cavalier Telephone LLC (Mid-Atlantic)		1
08422		Cat Communications International Inc.		4
08832		Starpower Communications LLC - MD		4
08992		Allegiance Telecom Inc. – MD		3
09623		United Systems Access Telecom Inc.		1
GRAND TOTAL				5,963

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

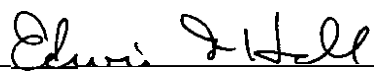
Block 1: Filer Identification Information		101	Filer 499 ID	806298
102	Legal name of reporting entity	Verizon Pennsylvania Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1717 Arch Street, 17th Floor, Philadelphia, PA 19103		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,751,996		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		
Block 7: Contact Information				
108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.

113	Consumer slamming complaints unresolved as of June 30, 2002	9
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	64
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	48
116	Of the number reported on Line 115, the number that were investigated	26
117	Of the number reported on Line 115, the number that proved to be valid complaints	8
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	48
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	25

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon PA Attachment		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

127	Signature	
126	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE 18 U.S.C. §1001

FCC Form 478-Feb
January 2W3

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon Pennsylvania Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		48
00054	ETS	Eastern Telephone Systems, Inc.		2
00070	NTX	US Long Distance		1
00071	WSN	Broadwing Telecommunications, Inc.		26
00081	TTU	COVISTA		116
00123	DVT	Americatel Corporation		22
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		5
00136	EAS	Eastern Telecom Corporation		1
00200	UWT	Capsule Communications		69
00210	NOZ	NOS Communications		1
00221	CPL	CTI/Capital Telecommunications, Inc.		15
00222	MCI	MCI Worldcom		1,643
00223	TDX	Cable & Wireless Communications, Inc.		4
00241	ALG	American Long Lines		8
00253	LTL	LCI International		1
00284	AVU	Amerivision Communications, Inc.		16
00288	ATX	AT&T Communications		3,709
00333	UTC	Sprint Dial 1 Service		1,932
00359	EOT	Empire One Telecommunications		3
00412	PEN	Penn Telecom		2
00432	LGT	Qwest Communications		3,038
00444	ALN	Global Crossing Telecommunications, Inc.		1,443
00457	TDG	Emeritus Communications		1
00502	CXM	Worldxchange		2
00534	TUM	Touch 1 Communications, Inc.		3
00555	WTL	Worldcom		722
00629	CXM	Worldxchange		2
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		3
00649	WRK	Working Assets Long Distance		24
00719	STZ	Startec, Inc		1
00732	ATI	AT&T Business		42
00746	NLE	National Telephone Exchange, Inc.		4
00752	EXL	Excel Telecommunications, Inc.		44
00764	NPU	Network Plus Business Comm		4
00771	TEM	MCI Telecommunications		1
00781	WXL	Worldxchange Communications		1
00811	VRT	Vartec Telecom		25
00848	TIO	Primus Telecommunications		6
00873	TPD	Onestar Long Distance		5
00880	SVL	Opticom		6
00909	CWV	XO Communications		2
00924	XTL	Xtel Communications, Inc.		1
00948	SSM	Broadwing Comm Svcs, Inc.		18
05014	TFG	Zone Telecom		1
05102	WCA	Williams Communications, Inc.		367
05119	TQW	XO COMMUNICATIONS		2
05237	AYG	Alliance Group Services, Inc.		649
05253	AEJ	Alltel Long Distance		18
05483	GOP	Verizon Select Services, Inc.	X	14
05554	OLG	Comlogic, Inc.		1
05957	UID	Unidial Inc.		8
06112	AYV	American Communication Network		58
06330	LVC	Level 3 Communications		1
06340	PUA	Paetec Communications, Inc.		
06500	BAW	Verizon	X	

Verizon Pennsylvania Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
06746	TVN	The Phone Company		24
06868	PHO	PT-1 Communications, Inc.		2
06963	BAX	Verizon Long Distance	X	177
00004		ATX Telecommunications Services Ltd.		1
00005		VarTec		1
00009		Comtech Solutions L.L.C. - IL		1
00022		MCI WorldCom		1
00115		Talk.Com Holding Corp. - PA		6
00183		MCI Metro {MCIWorldCom}		1
00210		NOS Communications Inc		8
00222		MCI WorldCom		313
00246		Fairpoint Communications Solutions Corp. - PA		2
00284		AmeriVision Communications Inc.		1
00288		AT&T Communications		12
00292		Teleport Communications Group Inc. (subsidiary of AT&T)		7
00333		Sprint		1
00400		Essex Communications dba Elec Communications- PA		8
00432		Qwest Communications		2
00444		Global Crossing Telecommunications Inc.		1
00512		TCG		1
00555		WorldCom Inc.		15
00571		FairPoint Communications Solutions Corp.		1
00599		AT&T Corp. - NE		1
00601		Z-Tel Communications Inc. - MD		1
00811		VarTec Telecom Inc.		1
00935		D-Tel LLC - DE		1
01151		Spectra Communications Group LLC		2
01703		Broadview Networks Inc. - PA		76
01734		Yell County Telephone Co. Inc.		1
01958		ATX Telecommunications Services Ltd.		1
01959		ATX Telecommunications Services Ltd. - NJ		1
02898		Broadview Networks Inc.		1
02899		Broadview Networks Inc. - MA		1
02976		Corecomm Limited - PA		4
03060		Advantel LLC dba Plan B Local NY		6
03210		Cavalier Telephone Mid-Atlantic LLC - PA		3
03261		Z-Tel Communications Inc. - PA		25
03575		Cavalier East LLC - PA		7
03815		Line Systems Inc. - PA		2
03882		Talk.Com Holding Corp.		2
04024		Choice One Communications Inc.		2
04190		Allegiance Telecom of Pennsylvania Inc.		2
04549		AT&T Corp. dba TCG - Minnesota - MN		7
04593		Broadview Networks Inc. - NY		1
04725		Cavalier Telephone LLC		1
04728		DPI Teleconnect LLC		1
05364		Cavalier Telephone		1
05406		NOS Communications Inc		11
05554		Teleport Communications Group		2
05570		NOS Communications Inc.		13
05572		NOS Communications Inc. - MA		1
05575		NOS Communications Inc. - VA		1
05725		NOS Communications Inc.		1
05903		Advantel LLC dba Plan B Communications		37
05921		Choice One Communications		1
05933		Digital Teleport Inc.		21

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon Pennsylvania Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
05977		Broadview Networks		2
06051		Teleport Communications Boston - MA		1
06053		Teleport Communications Group Inc. - PA		114
06373		Eztel Network Services LLC		2
06630		Arch Wireless Holdings Inc.		1
06700		Z-Tel Network Services Inc.		2
06930		Full Service Network		2
07061		ATX Telecommunications Services Ltd.		11
07125		Teleport Communications Group		13
07132		MCI Worldcom Communications Inc.		25
07134		MCI Worldcom Communications Inc. - NJ		28
07142		Teleport Communications Group - New York - NJ		2
07199		MCI Worldcom Communications Inc. - MA		2
07207		Advanced American Telecom Inc. - NY		55
07229		MCIMetro ATS INC.		228
07296		MCIMetro ATS Inc. - Pennsylvania		59
07309		TCG Delaware Valley Inc. PA		10
07315		TCG America Pittsburgh Inc.		1
07316		MCI Worldcom Communications Inc. - CT		4
07421		AT&T Local		9
07434		MCI Worldcom Communications Inc. - PA		160
07466		Tri Tel Inc.		1
07519		NOS Communications Inc.		27
07596		Broadview Networks Inc.		4
07615		RCN Telecom Service of Pennsylvania Inc.		2
07691		AT&T - Local - NJ		2
07706		Capital Telecommunications Inc.		2
07729		Lightyear Telecommunications LLC		2
07757		ATX Telecommunications Services Ltd.		2
07820		Full Service Computing Corporation		4
07927		AT&T - Local - PA		3
08323		Essential.Com Inc.		3
08602		Maw Communications Inc.		1
08655		Servisense.Com Inc.		6
09098		Exario Telecom Inc. - NY		1
09144		Vartec Telecom Inc. - PA		1
09194		RVP Fiber Company LLC		1
09426		Advamtel LLC dba Plan B Communications Inc.		23
09427		Advamtel LLC dba Plan B Communications Inc. - NY		4
09428		Advamtel LLC dba Plan B Communications Inc. - NJ		1
09486		Choice One Communications Inc. - PA		3
09534		McGraw Communications Inc. - PA		1
01AVU		Amerivision Communications Inc.		2
GRAND TOTAL				15.880

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB
3060-0787

>>> Please read instructions before completing.<<<

Due February 18, 2003

Block 1: Filer Identification Information

101	Filer 499 ID	803870
102	Legal name of reporting entity	Verizon North Inc.
103	Complete mailing address of reporting entity's corporate headquarters	8001 West Jefferson Boulevard, Fort Wayne, IN 46804
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	
105	Complete mailing address of the entity that provides telecommunications service (Use additional sheets, if necessary.) if different from the address shown in Line 103	
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,748,883
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108	Person who completed this form	Marie Breslin
109	Telephone number of this person	(202) 515-2533 Extension
110	Fax number of this person	(202) 336-7922
111	E-mail address of this person	Marie.T.Breslin@Verizon.com

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113	Consumer slamming complaints unresolved as of June 30, 2002	1
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	17
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	16
116	Of the number reported on Line 115, the number that were investigated	13
117	Of the number reported on Line 115, the number that proved to be valid complaints	4
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	16
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	2

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon North Attachment		
122		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

information, and belief, all statements of fact contained

128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003
131	This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257.445 12th St., S.W., Washington, D.C. 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 4180270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon **North** Inc.

CICIOCN	ACNAICARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		2
00037	NWO	First Communications		1
00071	WSN	Broadwing Telecommunications, Inc.		4
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		21
00194	ESI	Easton Telecom Service, Inc.		1
00222	MCI	MCI Worldcom		617
00288	ATX	AT&T Communications		428
00333	UTC	Sprint Dial 1 Service		241
00337	UEM	United Telecom, Inc.		2
00432	LGT	Qwest Communications		431
00444	ALN	Global Crossing Telecommunications, Inc.		193
00555	WTL	Worldcom		122
00614	UNL	Cincinnati Bell Long Distance		5
00631	LMI	LDMI Telecommunications		16
00732	ATI	AT&T Business		1
00752	EXL	Excel Telecommunications, Inc.		7
00811	VRT	Vartec Telecom		4
00834	CFF	Worldxchange Communications		1
00873	TPD	Onestar Long Distance		4
00948	SSM	Broadwing Comm Svcs, Inc.		4
05102	WCA	Williams Communications, Inc.		26
05237	AYG	Alliance Group Services, Inc.		190
05253	AEJ	Alltel Long Distance		10
05448	GIT	Verizon Telephone Operations, Inc.	X	92
05483	GOP	Verizon Select Services, Inc.	X	97
06112	AYV	American Communication Network		4
06746	TVN	The Phone Company		2
00222		MCI WorldCom		1
06053		Teleport Communications Group Inc. - PA		2
07207		Advanced American Telecom Inc. - NY		1
07294		MCiMetro ATS Inc. - Ohio		1
07519		NOS Communications Inc.		1
09426		Advantel LLC dba Plan B Communications Inc.		1
GRAND TOTAL				2,533

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB
3060-0787

>>> Please read instructions before completing.<<<

Due February 18, 2003

Block 1: Filer Identification Information		101	Filer 499 ID	803900
102	Legal name of reporting entity	Verizon Northwest Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1800 41st Street, Everett, WA 98201		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	1,312,487		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Marie Breslin	
109	Telephone number of this person	(202) 515-2533	Extension
110	Fax number of this person	(202) 336-7922	
111	E-mail address of this person	Marie.T.Breslin@Verizon.com	

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113	Consumer slamming complaints unresolved as of June 30, 2002	1
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	9
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	9
116	Of the number reported on Line 115, the number that were investigated	7
117	Of the number reported on Line 115, the number that proved to be valid complaints	0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	8
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	1

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon Northwest Attachment		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126	Provide additional information or explanations, as needed. Use additional sheets, if necessary	
127	Signature	<i>Edwin F. Hall</i>
128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003

statements of fact co

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-feb
January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

VERIZON NORTHWEST INC.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00071	WSN	Broadwing Telecommunications, Inc.		4
00123	DVT	Americatel Corporation		3
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		15
00222	MCI	MCI Worldcom		197
00223	TDX	Cable & Wireless Communications, Inc.		4
00244	AUD	Touch America, Inc.		8
00246	SHD	Shared Communications Services, Inc.		2
00288	ATX	AT&T Communications		145
00333	UTC	Sprint Dial 1 Service		71
00444	ALN	Global Crossing Telecommunications, Inc.		136
00502	CXM	Worldxchange		1
00555	WTL	Worldcom		55
00706	ICU	Icon Communications Corp.		1
00725	IOR	McLeod USA Telecommunications, Svcs.		2
00732	ATI	AT&T Business		5
00752	EXL	Excel Telecommunications, Inc.		4
00781	WXL	Worldxchange Communications		2
00873	TPD	Onestar Long Distance		11
05102	WCA	Williams Communications, Inc.		11
05110	BLX	Verizon Smarttouch	X	1
05237	AYG	Alliance Group Services, Inc.		232
05448	GIT	Verizon Telephone Operations, Inc.	X	40
05483	GO?	Verizon Select Services, Inc.	X	33
05957	UID	Unidial Inc.		2
06112	AYV	American Communication Network		1
06746	TVN	The Phone Company		1
00222		MCIWorldCom		1
01703		BROADVIEW NETWORKS INC.-PA		1
09187		TEL WEST COMMUNICATIONS LLC - WA		1
GRAND TOTAL				990

* The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service(s).

Block 1: Filer Identification Information		101	Filer 499 ID	803930
102	Legal name of reporting entity Verizon South Inc.			
103	Complete mailing address of reporting entity's corporate headquarters 1100 Durham Road, Durham, NC 27704			
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002			1,000,251
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.			July 1, 2002 through December 31, 2002

Block 2: Contact Information

108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

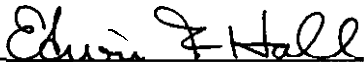
To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.			<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002			2
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002			2
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002			4
116	Of the number reported on Line 115, the number that were investigated			2
117	Of the number reported on Line 115, the number that proved to be valid complaints			0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers			4
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]			

	Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon South Attachment		
125			

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126	Provide additional information or explanations, as needed. Use additional sheets, if necessary.		
127	Signature		
128	Printed name of officer	Edwin F. Hall	
129	Position with reporting entity	Controller	
130	Date	February 15, 2003	

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. ;
or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF M.E. UNITED STATES CODE, 18 U.S.C. §1001

Verizon South Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		50
00288	ATX	AT&T Communications		59
00333	UTC	Sprint Dial 1 Service		27
00432	LGT	Qwest Communications		41
00444	ALN	Global Crossing Telecommunications, Inc.		8
00502	CXM	Worldxchange		0
00555	WTL	Worldcom		18
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		1
00833	BTM	BTI Telecommunications Services		2
05102	WCA	Williams Communications, Inc.		5
05237	AYG	Alliance Group Services, Inc.		6
05253	AEJ	Alltel Long Distance		4
05448	GIT	Verizon Telephone Operations, Inc.	X	14
05483	GOP	Verizon Select Services, Inc.	X	9
00292		Teleport Communications Group Inc. (subsidiary of AT&T)		1
07421		AT&T Local		1
07434		MCI Worldcom Communications Inc. - PA		1
07693		AT&T - Local - NY		1
GRAND TOTAL				249

The total column represents the number of carrier notification transactions not necessarily the number of alleged **slamming** complaints, since a single complaint may involve more ~~than~~ one service.

2003 I-CC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB
3060-0787

>>> Please read instructions before completing.<<<

Due February 18, 2003

Block 1: Filer Identification Information

101	Filer 499 ID	808065
102	Legal name of reporting entity	Verizon New England Inc.
103	Complete mailing address of reporting entity's corporate headquarters	185 Franklin Street. Boston, MA 02110
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	d/b/a Verizon MA, Verizon ME, Verizon NH, Verizon RI, Verizon VT
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	4,382,258
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108	Person who completed this form	Mane Breslin
109	Telephone number of this person	(202) 515-2533 Extension
110	Fax number of this person	(202) 336-7922
111	E-mail address of this person	Marie.T.Breslin@Verizon.com

To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	3
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	29
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	26
116	Of the number reported on Line 115, the number that were investigated	15
117	Of the number reported on Line 115, the number that proved to be valid complaints	7
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	26
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	6

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon New England Attachment		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126	Provide additional information or explanations, as needed. Use additional sheets, if necessary.
I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.	
127	Signature
128	Printed name of officer
129	Position with reporting entity
130	Date

Edwin F. Hall

Edwin F. Hall

Chief Financial Officer and Controller

February 15, 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon New England Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00063	CIZ	Coast International Telecom		1
00081	TTU	COVISTA		12
00123	DVT	Americatel Corporation		2
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		14
00200	UWT	Capsule Communications		2
00222	MCI	MCI Worldcom		902
00223	TDX	Cable & Wireless Communications, Inc.		4
00241	ALG	American Long Lines		2
00284	AVU	Amerivision Communications, Inc.		6
00288	ATX	AT&T Communications		900
00333	UTC	Sprint Dial 1 Service		406
00359	EOT	Empire One Telecommunications		4
00432	LGT	Qwest Communications		1,032
00444	ALN	Global Crossing Telecommunications, Inc.		410
00457	TDG	Emeritus Communications		3
00555	WTL	Worldcom		38
00571	MJD	Fairpoint Communications		1
00649	WRK	Working Assets Long Distance		7
00698	NYC	Verizon	X	17
00719	STZ	Startec, Inc		1
00732	ATI	AT&T Business		7
00752	EXL	Excel Telecommunications, Inc.		14
00764	NPU	Network Plus Business Comm		2
00811	VRT	Vartec Telecom		8
00833	BTM	BTI Telecommunications Services		2
00834	CFF	Worldxchange Communications		2
00873	TPD	Onestar Long Distance		5
00948	SSM	Broadwing Comm Svcs, Inc.		1
05049	AUL	Long Distance By Cellular		2
05102	WCA	Williams Communications, Inc.		6
05112	DNM	DNS Communications		1
05119	TQW	XO COMMUNICATIONS		1
05237	AYG	Alliance Group Services, Inc.		75
05483	GOP	Verizon Select Services, Inc.	X	3
05792	SBZ	SBC Long Distance		1
06112	AYV	American Communication Network		5
06340	PUA	Paetec Communications, Inc.		2
06746	TVN	The Phone Company		1
06963	BAX	Verizon Long Distance	X	27
00020		Pine Tree Telephone & Telegraph Co.		1
00052		David E Bramlett dba WRS Communications		1
00054		Eastern Telephone Systems Inc.		1
00210		NOS Communications Inc		1
00222		MCI Worldcom		39

Verizon New England Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
00288		AT&T Communications	12
00292		Teleport Communications Group Inc. (Subsidiary Of AT&T)	1
00303		TCG	2
00333		Sprint	1
00444		Global Crossing Telecommunications Inc.	1
00512		TCG	2
00514		A.R.C. Networks Inc. dba Infohighway Comm – MA	1
00599		AT&T Corp. - NE	1
00601		Z-Tel Communications Inc.- MD	1
00651		Pattersonville Telephone Co.	1
00764		Network Plus	3
00873		One Star Long Distance	4
01255		CRC Communications Of Maine Inc. – ME	1
01703		Broadview Networks Inc. – PA	1
01851		Essex Communications Inc. dba Elec Comm - RI	1
01958		ATX Telecommunications Services Ltd	1
01987		0 1 Communications Inc.	1
02568		Eastern Telephone Inc.	2
02628		Norfolk County Internet Inc.	1
02694		CTC Communications – MA	1
02733		CTC Communications – ME	1
02898		Broadview Networks Inc.	1
02899		Broadview Networks Inc. – MA	40
03059		Advamtel LLC dba Plan B Local NY – MA	1
03260		Z-Tel Communications Inc.- Ma	7
03460		CTC Communications - RI	1
03629		Lone Star Telephone Inc.	2
04024		Choice One Communications Inc.	1
04051		Conversent Communications LLC	4
04052		Conversent Communications Of Massachusetts LLC	2
04053		Conversent Communications Of New Hampshire LLC	1
04054		Conversent Communications Of Rhode Island LLC	1
04090		1 Com Inc.	2
04106		Choice One Communications Inc.	3
04175		Network Plus Inc.	3
04178		Network Plus Inc.- NY	2
04179		Network Plus Inc.- NH	1
04180		Network Plus Inc.- MA	2
04251		Norcom Inc.	1
04367		Fairpoint Communications Solutions Corp. – MA	2
04529		Onestar Long Distance Inc.- MA	1
04549		AT&T Corp. dba TCG - Minnesota – MN	7
04593		Broadview Networks Inc. - NY	2
04648		Onestar Long Distance Inc.	1
04673		Choice One Communications – MA	2

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon New England Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
04957		Choice One Communications Of Rhode Island Inc.	2
05085		Onestar Long Distance Inc.	2
05120		TCG	2
05336		Onestar Long Distance Inc. - ME	1
05406		NOS Communications Inc	2
05488		NOS Communications Inc. - TX	1
05572		NOS Communications Inc. - MA	9
05903		Advantel LLC dba Plan B Communications	1
05933		Digital Teleport Inc.	1
05959		Z-Tel Communications Inc. - NE	1
06051		Teleport Communications Boston - MA	32
06053		Teleport Communications Group Inc. - PA	1
06101		AT&T Corp dba Teleport Comm. - Boston - MA	13
06101		Host Network Inc.	1
06104		Lightyear Telecommunications LLC	1
06168		Allegiance Telecom Inc. - MA	5
06168		Robo Tel Inc.	2
06189		Advantel Communications Inc.	1
06373		Eztel Network Services L.L.C.	1
07000		McGraw Communications Inc.	1
07034		Community Networks Inc.	2
07035		AT&T - Local - MA	5
07125		Teleport Communications Group	3
07132		MCI Worldcom Communications Inc	16
07133		MCI Worldcom Communications Inc. - NY	3
07135		Teleport Communications Group - Boston	3
07194		TCG Delaware Valley Inc.	1
07199		MCI Worldcom Communications Inc. - MA	35
07207		Advanced American Telecom Inc. - NY	3
07229		MCIMetro ATS Inc.	74
07296		MCIMetro ATS Inc. - Pennsylvania	1
07298		MCIMetro ATS Inc. - Massachusetts	2
07315		TCG America Pittsburgh Inc.	1
07421		AT&T Local	1
07519		NOS Communications Inc.	1
07596		Broadview Networks Inc.	5
07617		Unidial Inc.	1
07624		Lone Star Telephone Co.	1
07631		American Phonecom Inc.	1
07648		Network Plus Inc.	1
07691		AT&T - Local - NJ	1
07729		Lightyear Telecommunications LLC	1
07757		ATX Telecommunications Services Ltd	2
07759		CTC Communications - Reseller	1
07772		MediaOne Telecomm Corp. dba AT&T Broadband	1

Veriron New England Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
07798		Telergy Joint Venture	1
07933		AT&T - Local - VA	1
08299		TCG New Hampshire Inc.	2
08378		Allegiance Telecom Inc.	6
08655		Servisense.Com Inc.	8
08751		Teligent Inc. - MA	1
08879		Reserved For AT&T By Neca As 8879	1
08931		Fairpoint Communications Solutions Corp - NH	1
09090		Norcom Inc.	1
09104		Verizon New York Inc.	X 5
09181		DSCI Corporation	1
09298		United Systems Access Telecom Inc. - PA	1
09319		Lightyear Communications Inc. - MA	1
09332		NOS Communications Inc. - WV	2
09346		Choice One Communications Inc. - ME	2
09392		Vartec Telecom Inc. - MA	2
09423		NOS Communications Inc. - NH	1
09543		Choice One Communications Inc. - NH	1
09926		Granite Telecommunications, LLC - MA	2
GRAND TOTAL			4.300

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing. <<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information

101

Filer 499 ID

801555

102	Legal name of reporting entity	Verizon New York Inc.
103	Complete mailing address of reporting entity's corporate headquarters	11095 Avenue of the Americas, New York, NY 10036
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	d/b/a Verizon CT and Verizon NY
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	5,948,872
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108	Person who completed this form	Marie Breslin
109	Telephone number of this person	(202) 515-2533 Extension
110	Fax number of this person	(202) 336-7922
111	E-mail address of this person	Marie.T.Breslin@Verizon.com

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.

☐

113	Consumer slamming complaints unresolved as of June 30, 2002	47
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	41
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	41
116	Of the number reported on Line 115, the number that were investigated	30
117	Of the number reported on Line 115, the number that proved to be valid complaints	9
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	41
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	47

Names of carriers alleged to have slammed one of your local exchange service subscribers

Check if affiliate

No. of slamming allegations received about carrier July 1 through December 31

120	See Worksheet Veriwn NY Attachment		
125			

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Chief Financial Officer and Controller
130	Date	February 15, 2003



ATTACHMENT 1 - RESPONSE TO BLOCK (3rd & 4th Qtr. 2002)

Verizon New York Inc.

CIC	IOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00024	PST	Primus Telecommunications, Inc.			4
00070	NTX	US Long Distance			1
00071	WSN	Broadwing Telecommunications, Inc.			6
00081	TTU	COVISTA			32
00123	DVT	Americatel Corporation			55
00132	MPZ	MPC Bus Comms Systems/Easton Telecom			8
00200	UWT	Capsule Communications			14
00222	MCI	MCI Worldcom			773
00223	TDX	Cable & Wireless Communications, Inc.			2
00234	ACT	ACC Long Distance			25
00288	ATX	AT&T Communications			1,062
00333	UTC	Sprint Dial 1 Service			1,337
00359	EOT	Empire One Telecommunications			22
00432	LGT	Qwest Communications			1,134
00444	ALN	Global Crossing Telecommunications, Inc.			1,369
00457	TDG	Emeritus Communications			1
00502	CXM	Worldxchange			1
00555	WTL	Worldcom			181
00604	EPH	Econophone, Inc.			1
00649	WRK	Working Assets Long Distance			10
00698	NYC	Verizon		X	19
00732	ATI	AT&T Business			1
00752	EXL	Excel Telecommunications, Inc.			29
00781	WXL	Worldxchange Communications			1
00811	VRT	Vartec Telecom			2
00834	CFF	Worldxchange Communications			2
00848	TIO	Primus Telecommunications			4
00882	HOL	Home Owners Long Distance, Inc.			1
00888	MCG	MCI Telecommunications			1
00948	SSM	Broadwing Comm Svcs, Inc.			6
05102	WCA	Williams Communications, Inc.			8
05110	BLX	Verizon Smarttouch		X	3
05119	TQW	XO Communications Inc.			2
05200	NXB	Worldxchange Corporation			1
05237	AYG	Alliance Group Services, Inc.			79
05335	TKP	Worldxchange Communications, Inc.			2
05438	IDR	IDT Corp/IDT America			5
05483	GOP	Verizon Select Services, Inc.		X	6
05830	GSS	Genesis Communications			112
05992	TKP	WorMxchange Communications, Inc.			1
06112	AYV	American Communication Network			30
06340	PUA	Paetec Communications, Inc.			2
06438	IDR	IDT Corp/IDT America			2
06746	TVN	The Phone Company			18

ATTACHMENT 1 - RESPONSE TO BLOCK (3rd & 4th Qtr. 2002)

Veriron New York Inc.

CIC	IOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
06963		BAX	Verizon Long Distance	X	69
00022			MCI WorldCom		5
00039			Granite State Telephone Inc.		1
00054			Eastern Telephone Systems Inc.		1
00067			Talk.Com Holding Corp.		3
00210			NOS Communications Inc		2
00222			MCI WorldCom		169
00262			CTSI INC.		1
00288			AT&T Communications		61
00292			Teleport Communications Group Inc. (subsidiary of AT&T)		6
00303			TCG		1
00334			Metropolitan Telecommunications of Mass dba Mettel		3
00359			Empire One Telecommunications Inc.		9
00373			VarTec		1
00400			Essex Communications dba Elec Communications - PA		2
00444			Global Crossing Telecommunications Inc.		2
00512			TCG		8
00555			WorldCom Inc.		4
00558			Conversent Communications of New Jersey LLC - NJ		1
00599			AT&T Corp. - NE		2
00626			Nextgen Telephone Inc. - NY		15
00763			Broadstreet Communications, Inc.		1
00811			VarTec Telecom Inc.		3
01733			Yelcot Telephone Co.		1
01868			Premiere Network Services Inc. - NY		1
01958			ATX Telecommunications Services Ltd.		17
01962			Metropolitan Telecomm of Rhode Island dba Mettel		1
02137			Talkingnets Holdings LLC - NY		1
02372			Manhattan Telecom Inc. dba Metropolitan Telecom		1
02684			A.R.C. Networks Inc. dba Infohighway Comm Corp NY		2
02694			CTC Communications - MA		1
02715			Bridgecom International Inc. - NY		2
02758			Essex Communications Inc.		6
02766			Essex Communications Inc. - MA		1
03059			Advantel LLC dba Plan B Local NY - MA		1
03060			Advantel LLC dba Plan B Local NY		2
03120			Essex Communications Inc. dba Elec Comm - IL		1
03148			McGraw Communications Inc. - NY		1
03494			Advanced Telcom Group Inc. - NY		2
03562			Broadstream Corporation - NY		1
03616			Talk.Com Holding Corp. - NY		16
03705			CGI Inc.		1
03724			Conversent Communications of New York LLC - NY		1
03864			CTC Communications - NY		2
04051			Conversent Communications LLC		1

Verizon New York Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
04106		Choice One Communications Inc.	4
04151		Paetec Communications Inc.	1
04178		Network Plus Inc. - NY	1
04232		AX Telecommunications Inc.	1
04549		AT&T Corp. dba TCG - Minnesota - MN	22
04593		Broadview Networks Inc. - NY	184
04830		Z-Tel Communications Inc. NY	13
04895		The Other Phone Co dba Talk American Inc. - NC	2
04926		Essex Communications Inc.	1
05120		TCG	7
05548		Tristate Bell Inc. - NY	5
05554		Teleport Communications Group	1
05559		Connectiva Communications Corp.	1
05579		NOS Communications Inc. - NY	21
05628		Stonebridge Communications Inc.	1
05864		Bridgecorn International Inc. - NY	1
05903		Advamtel LLC dba Plan B Communications	6
05933		Digital Teleport Inc.	3
05977		Broadview Networks	2
06043		BridgeCom International Inc.	1
06051		Teleport Communications Boston - MA	48
06053		Teleport Communications Group Inc. - PA	1
06129		Fairpoint Communications Solutions Corp.	1
06130		Fairpoint Communications Solutions Corp. NY	4
06189		Advantel Communications Inc.	1
06746		The Phone Company	3
06888		Business Long Distance	2
07034		Community Networks Inc.	2
07035		AT&T - Local - MA	3
07061		ATX Telecommunications Services Ltd.	5
07085		Globalcom Inc. dba CGI Globalcom Inc.	1
07125		Teleport Communications Group	16
07132		MCI Worldcom Communications Inc.	3
07133		MCI Worldcom Communications Inc. - NY	122
07140		Teleport Communications Group - NY	37
07149		Intermedia Communications Inc.	1
07199		MCI Worldcom Communications Inc. - MA	1
07207		Advanced American Telecom Inc. - NY	5
07229		MCIMetro ATS Inc.	73
07280		E.Spire Communications Inc.	2
07291		MCIMetro ATS Inc. - Nebraska	1
07296		MCIMetro ATS Inc. - Pennsylvania	3
07466		Tri Tel Inc.	2
07515		Intermedia Communications Inc. - NY	1
07519		NOS Communications Inc.	8

Verizon New York Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
07525		AT&T Corp dba TCG - California - CA	1
07596		Broadview Networks Inc.	13
07639		QST Communications Inc.	1
07667		EZ Talk Communications LLC dba EZ Talk LLC	1
07677		Metropolitan Telecommunications- NY	12
07693		AT&T - Local - NY	49
07713		Empire One Telecommunications Inc.	4
07734		Business Long Distance Inc.	1
07753		XO Communications Inc.	5
07757		ATX Telecommunications Services Ltd.	2
07766		Allegiance Telecom Inc. - NY	6
07963		AT&T - Local - CO	1
07995		Advanced American Telecom Inc.	1
08077		Reserved for AT&T by NECA as 8077	1
08323		Essential.Com Inc.	1
08339		E-2 Tel Inc.	1
08340		XO New York Inc.	4
08359		Bridgecom International Inc.	2
08378		Allegiance Telecom Inc.	4
08602		Maw Communications Inc.	1
08652		Alonge Reg Healthcare Comm dba Health Group Telco	1
08655		Servisence.Com Inc.	1
08934		Community Telephone Corp.	1
09143		Vartec Telecom Inc. - NY	4
09427		Advamtel LLC dba Plan B Communications Inc. - NY	3
09489		Choice One Communications Inc. - NY	1
09604		Interglobe Communications Inc. - NY	1
09693		Cordia Communications Corporation	1
09694		Cordia Communications Corporation - NY	39
09696		Cordia Communications Corporation	1
0G040		AT&T Broadband	1
GRAND TOTAL			7,597

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

Block 1: Filer Identification Information		101	Filer 499 ID	806313
102	Legal name of reporting entity	Verizon New Jersey Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	540 Broad Street, Newark, NJ 07101		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,517,250		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		
108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

To be completed by all telephone exchange and toll service providers. (See instructions.)

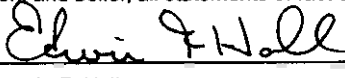
112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	16
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	53
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	47
116	Of the number reported on Line 115, the number that were investigated	31
117	Of the number reported on Line 115, the number that proved to be valid complaints	18
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	47
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	22

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon NJ Attachment		
121		
123		
125		
Use additional sheets, if necessary. (Space is provided below for electronic filing.)		

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained

	
Print	/s/ F. Hill
129 Position with reporting entity	Controller
130 Date	February 15, 2003
131 This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

Verizon New Jersey Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		39
00024	PST	Primus Telecommunications, Inc.		7
00070	NTX	US Long Distance		1
00071	WSN	Broadwing Telecommunications, Inc.		5
00081	TTU	COVISTA		200
00123	DVT	Americatel Corporation		67
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		35
00200	UWT	Capsule Communications		24
00210	NOZ	NOS Communications		1
00221	CPL	CTI/Capital Telecommunications, Inc.		2
00222	MCI	MCI Worldcom		2,105
00223	TDX	Cable & Wireless Communications, Inc.		2
00241	ALG	American Long Lines		1
00284	AVU	Amerivision Communications, Inc.		4
00288	ATX	AT&T Communications		3,417
00333	UTC	Sprint Dial 1 Service		1,343
00359	EOT	Empire One Telecommunications		3
00432	LGT	Qwest Communications		2,924
00444	ALN	Global Crossing Telecommunications, Inc.		1,653
00457	TDG	Emeritus Communications		6
00502	CXM	Worldxchange		2
00534	TUM	Touch 1 Communications, Inc.		4
00555	WTL	Worldcom		1,535
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00649	WRK	Working Assets Long Distance		4
00652	NNC	Verizon NJ Link Services	X	1
00719	STZ	Startec, Inc		1
00732	ATI	AT&T Business		13
00752	EXL	Excel Telecommunications, Inc.		39
00764	NPU	Network Plus Business Comm		7
00781	WXL	Worldxchange Communications		4
00811	VRT	Vartec Telecom		11
00848	TIO	Primus Telecommunications		2
00873	TPD	Onestar Long Distance		3
00880	SVL	Opticom		3
00924	XTL	Xtel Communications, Inc.		2
00948	SSM	Broadwing Comm Svcs, Inc.		2
05102	WCA	Williams Communications, Inc.		56
05110	BLX	Verizon Smarttouch	X	3
05119	TQW	XO COMMUNICATIONS		2
05237	AYG	Alliance Group Services, Inc.		287
05238	KYT	NACC/Kytel		2

Verizon New Jersey Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
05335	TKP	Worldxchange Communications, Inc.		3
05438	IDR	IDT Corp/IDT America		5
05453	GPL	Group Long Distance		1
05483	GOP	Verizon Select Services, Inc.	X	2
05830	GSS	Genesis Communications		55
05835	FEL	Fonetel		1
05957	UID	Unidial Inc.		3
06016	SPK	Snip Link LLC		10
06111	TWB	Telepool		2
06112	AYV	American Communication Network		19
06340	PUA	Paetec Communications, Inc.		6
06438	IDR	IDT Corp/IDT America		1
06500	BAW	Verizon	X	12
06746	TVN	The Phone Company		35
06963	BAX	Verizon Long Distance	X	51
00004		ATX Telecommunications Services Ltd.		3
00013		Newpath Holdings Inc. - SD		1
00017		Newpath Holdings Inc. - IA		1
00081		Total-Tel USA Inc.		2
00210		NOS Communications Inc		10
00222		MCI WorldCom		1283
00288		AT&T Communications		299
00292		Teleport Communications Group Inc. (subsidiary of AT&T)		20
00334		Metropolitan Telecommunications of Mass dba Mettel		1
00359		Empire One Telecommunications Inc.		4
00387		AT&T Communications		2
00432		Qwest Communications		1
00555		WorldCom Inc.		83
00558		Conversent Communications of New Jersey LLC - NJ		1
00599		AT&T Corp. - NE		20
00635		Coretel Massachusetts Inc. - MA		1
00729		Rhythms Links Inc. - NE		1
01703		Broadview Networks Inc. - PA		2
01913		Broadview Networks Inc. - NJ		38
01959		ATX Telecommunications Services Ltd. - NJ		70
01962		Metropolitan Telecomm of Rhode Island dba Mettel		2
02100		Essex Communications Inc. dba Elec Comm - NJ		2
02370		SBC Telecom Inc. - NJ		1
02372		Manhattan Telecom Inc. dba Metropolitan Telecom		1
02652		Rhythms Links Inc. - NY		1
02898		Broadview Networks Inc.		1
03058		Z-Tel Communications Inc.		1
03060		Advantel LLC dba Plan B Local NY		2

Verizon New Jersey Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
03114		CTC Communications Corp. dba CT Comm Corp - NJ		1
03346		Closecall America Inc.		8
04003		Empire Communications Inc.		1
04051		Conversent Communications LLC		1
04145		Allegiance Telecom of New Jersey Inc.		2
04248		Cavalier East LLC		1
04549		AT&T Corp. dba TCG - Minnesota - MN		2
04593		Broadview Networks Inc. - NY		3
04869		Cavalier Telephone LLC (Mid-Atlantic) - NY		1
04926		Essex Communications Inc.		1
05364		Cavalier Telephone		1
05406		NOS Communications Inc		2
05554		Teleport Communications Group		13
05559		Connectiva Communications Corporation		2
05570		NOS Communications Inc.		21
05579		NOS Communications Inc. - NY		3
05725		NOS Communications Inc.		2
05903		Advantel LLC dba Plan B Communications		14
05933		Digital Teleport Inc.		16
05977		Broadview Networks		21
06053		Teleport Communications Group Inc. - PA		38
06088		Focal Communications Corp of New Jersey		1
06101		AT&T Corp dba Teleport Comm. - Boston - MA		1
06373		Eztel Network Services L.L.C.		2
07003		New York Teleconnect Inc.		1
07035		AT&T - Local - MA		17
07061		ATX Telecommunications Services Ltd.		16
07125		Teleport Communications Group		14
07132		MCI Worldcom Communications Inc.		35
07133		MCI Worldcom Communications Inc. - NY		1
07134		MCI Worldcom Communications Inc. - NJ		1289
07140		Teleport Communications Group - NY		1
07142		Teleport Communications Group - New York - NJ		21
07146		Teleport Communications Group - Seattle		2
07198		ACC National Telecom Corp. CLEC		1
07207		Advanced American Telecom Inc. - NY		13
07229		MCIMetro ATS Inc.		1291
07291		MCIMetro ATS Inc. - Nebraska		1
07292		MCIMetro ATS Inc. - New Jersey		1
07296		MCIMetro ATS Inc. - Pennsylvania		2
07299		MCIMetro ATS Inc. - Virginia		2
07310		TCG Delaware Valley Inc. - NJ		122
07314		TCG America Indiana Inc.		6

ATTACHMENT 1 - RESPONSE TO BLOCK (3rd & 4th Qtr. 2002)

Veriron New Jersey Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
07316		MCI Worldcom Communications Inc. - CT		10
07421		AT&T Local		3
07434		MCI Worldcom Communications Inc. - PA		5
07456		Time Warner Telecom of California LP - CA		1
07519		NOS Communications Inc.		30
07596		Broadview Networks Inc.		9
07665		A.R.C. Networks Inc. dba Infohighway Comm Corp.		1
07677		Metropolitan Telecommunications - NY		7
07691		AT&T - Local - NJ		565
07706		Capital Telecommunications Inc.		4
07713		Empire One Telecommunications Inc.		15
07729		Lightyear Telecommunications LLC		8
07741		First Line Communications LLC		1
07757		ATX Telecommunications Services Ltd.		2
07772		Mediaone Telecomm Corp. dba AT&T Broadband		4
07896		International Telephone Group Inc.		2
08183		Reserved for AT&T by NECA as 8183		2
08323		Essential.Com Inc.		4
08378		Allegiance Telecom Inc.		5
08407		Cooperative Communications Inc.		2
08526		Metropolitan Telecommunications		1
08602		Maw Communications Inc.		2
08631		United States Telecommunications Inc.		1
08655		Servisense.Com Inc.		11
09426		Advantel LLC dba Plan B Communications Inc.		1
09428		Advantel LLC dba Plan B Communications Inc. - NJ		15
09491		American Fiber Network Inc.		1
09574		Z-Tel Communications Inc. - NJ		1
GRAND TOTAL				19,590

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	806307
102	Legal name of reporting entity	Verizon Virginia Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	600 East Main Street, 11th Floor, Richmond, VA 23219		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	3,151,650		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.

113	Consumer slamming complaints unresolved as of June 30, 2002	1
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	24
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	17
116	Of the number reported on Line 115, the number that were investigated	10
117	Of the number reported on Line 115, the number that proved to be valid complaints	3
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	17
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	0

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon VA Attachment		
121		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Signed by an Officer of the Filer

Provide additional information or explanations

d d U: d liti

ry

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report to the best of my knowledge, information, and belief, all statements of fact are true and correct.

to the best of my

gi



128	Printed name of officer	Edwin F. Hall
129	Position with reporting entity	Controller
130	Date	February 15, 2003
131	Is filer	Is filer

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

ATTACHMENT 1- RESPONSE 4 (3rd & 4th Qtr. 2002)

Verizon Virginia Inc.

CIC/OCN	ACNNCARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		7
00024	PST	Primus Telecommunications, Inc.		3
00071	WSN	Broadwing Telecommunications, Inc.		54
00081	TTU	COVISTA		21
00123	DVT	Americatel Corporation		1
00136	EAS	Eastern Telecom Corporation		3
00200	UWT	Capsule Communications		6
00222	MCI	MCI Worldcom		1,302
00223	TDX	Cable & Wireless Communications, Inc.		14
00241	ALG	American Long Lines		1
00284	AVU	Amerivision Communications, Inc.		5
00288	ATX	AT&T Communications		1,307
00333	UTC	Sprint Dial 1 Service		1,355
00381	FNO	United USN Communications		2
00432	LGT	Qwest Communications		928
00444	ALN	Global Crossing Telecommunications, Inc		447
00457	TDG	Emeritus Communications		1
00502	CXM	Worldxchange		4
00555	WTL	Worldcom		238
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		2
00649	WRK	Working Assets Long Distance		1
00719	STZ	Startec, Inc		2
00726	PRM	Network One/Procom		14
00732	ATI	AT&T Business		7
00752	EXL	Excel Telecommunications, Inc.		34
00811	VRT	Vartec Telecom		13
00833	BTM	BTI Telecommunications Services		9
00834	CFF	Worldxchange Communications		1
00839	CWI	Cable & Wireless Communications, Inc.		8
00852	SNT	Telecom*USA		2
00873	TPD	Onestar Long Distance		20
00948	SSM	Broadwing Comm Svcs, Inc.		15
05102	WCA	Williams Communications, Inc.		23
05110	BLX	Verizon Smarttouch	X	1
05237	AYG	Alliance Group Services, Inc.		418
05253	AEJ	Alltel Long Distance		34
05448	GIT	Verizon Telephone Operations, Inc.	X	2
05483	GOP	Verizon Select Services, Inc.	X	1
05485	HTJ	Adelphia Business Solutions		2
05992	TKP	Worldxchange Communications, Inc.		1
06112	AYV	American Communication Network		9
06500	BAW	Verizon	X	313
06746	TVN	The Phone Company		8
06963	BAX	Verizon Long Distance	X	1
00210		NOS Communications Inc		8
00222		MCIWorldCom		67
00288		AT&T Communications		2
00292		Teleport Communications Group Inc. (subsidiary of AT&T)		3
00336		RCN Long Distance Company		1
00337		Z-Tel Communications Inc. - VA		14

ATTACHMENT 1- RESPONSE4 (3rd & 4th Qtr. 2002)

Verizon Virginia Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00512		TCG		1
00555		WorldCom Inc.		1
00601		Z-Tel Communications Inc. - MD		1
00811		VarTec Telecom Inc.		2
03996		Z-Tel Communications Inc. - WA		1
04155		Cavalier East LLC - VA		13
04725		Cavalier Telephone LLC		7
05364		Cavalier Telephone		1
05554		Teleport Communications Group		1
05575		NOS Communications Inc. - VA		20
05613		Stickdog Telecom Inc.		1
05933		Digital Teleport Inc.		4
06053		Teleport Communications Group Inc. - PA		9
06373		Eztel Network Services L.L.C.		3
07125		Teleport Communications Group		2
07132		MCI Worldcom Communications Inc.		2
07133		MCI Worldcom Communications Inc. - NY		2
07134		MCI Worldcom Communications Inc. - NJ		2
07193		Cox Cable Pensacola Inc.		1
07229		MCIMetro ATS Inc.		81
07238		MCI Worldcom Communications Inc. - VA		46
07299		MCIMetro ATS Inc. - VA		2
07314		TCG America Indiana Inc.		1
07323		CFW Network Inc. - VA		1
07325		Teleport Communications Group America, Inc. - MD		1
07519		NOS Communications Inc.		3
07565		MediaOne of Virginia		4
07595		Comcast Business Communications of Virginia LLC VA		2
07676		Preferred Carrier Services Inc.		1
07773		AT&T Corp. dba TCG - Virginia VA		2
07987		Cox Communications Inc. - Overall		3
08323		Essential.Com Inc.		1
08348		Cavalier Telephone LLC (Mid-Atlantic)		1
08378		Allegiance Telecom Inc.		1
08422		Cat Communications International Inc.		1
09496		Vartec Telecom Inc. - DE		2
0IETL		Teleport Communications Group		1
GRAND TOTAL				6,963

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

>>> Please read instructions before completing.<<<

Due February 18, 2003

Approval by OMB

3060-0787

Block 1: Filer Identification Information

101

Filer 499 ID

806301

103 Complete mailing address of reporting entity's corporate headquarters	1710 H Street NW, Washington, DC 20006
104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	
105 Complete mailing address of the entity that provides telecommunications service (Use additional sheets, if necessary.) if different from the address shown in Line 103	
106 Number of end-user subscribers of the reporting carrier as of December 31, 2002	465,054
107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108 Person who completed this form	Marie Breslin
109 Telephone number of this person	(202) 515-2533 Extension
110 Fax number of this person	(202) 336-7922
111 E-mail address of this person	Marie.T.Breslin@Verizon.com

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113 Consumer slamming complaints unresolved as of June 30, 2002	0
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002	0
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	0
116 Of the number reported on Line 115, the number that were investigated	0
117 Of the number reported on Line 115, the number that proved to be valid complaints	0
118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	0
119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	


Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon DC Attachment		
122		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

Signature	
128 Print full name of officer	Edwin F. Hall
129 Position within reporting entity	Controller
130 Date	February 15, 2003
131 This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2W3

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon Washington, **DC** Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00024	PST	Primus Telecommunications, Inc.		1
00081	TTU	COVISTA		1
00123	DVT	Americatel Corporation		1
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		15
00200	UWT	Capsule Communications		6
00222	MCI	MCI Worldcom		98
00223	TDX	Cable & Wireless Communications, Inc.		1
00288	ATX	AT&T Communications		127
00333	UTC	Sprint Dial 1 Service		93
00432	LGT	Qwest Communications		59
00444	ALN	Global Crossing Telecommunications, Inc.		41
00555	WTL	Worldcom		23
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		8
00811	VRT	Vartec Telecom		1
05119	TQW	XO Communications		24
05237	AYG	Alliance Group Services, Inc.		32
06112	AYV	American Communication Network		1
06500	BAW	Verizon	X	2
00210		NOS Communications Inc		1
00222		MCIWorldCom		43
00292		Teleport Communications Group Inc. (subsidiary of AT T)		1
00555		Worldcom Inc.		1
00601		Z-Tel Communications Inc. - MD		1
03058		Z-Tel Communications Inc.		2
03575		Cavalier East LLC - PA		1
05554		Teleport Communications Group		1
05607		Allegiance Telecom Inc.		1
05670		NOS Communications Inc. - DC		1
06053		Teleport Communications Group Inc. - PA		6
06373		Eztel Network Services L.L.C.		1
07132		MCI Worldcom Communications Inc.		2
07134		MCI Worldcom Communications Inc. - NJ		1
07229		MCIMetro ATS Inc.		45
07285		MCIMetro ATS Inc. - DC		2
07445		MCI Worldcom Communications Inc. - DC		8
07773		AT&T Corp. dba TCG - Virginia VA		1
08323		Essential.Com Inc.		1
08378		Allegiance Telecom Inc.		3
08422		CAT Communications International Inc.		1
08831		Starpower Communications LLC - DC		1
GRAND TOTAL				660

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-keb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	806310
102	Legal name of reporting entity	Verizon West Virginia Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1500 MacCorkle Avenue SE. Charleston, WV 25314		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	982,953		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.		July 1, 2002 through December 31, 2002	
108	Person who completed this form	Marie Breslin		
109	Telephone number of this person	(202) 515-2533	Extension	
110	Fax number of this person	(202) 336-7922		
111	E-mail address of this person	Marie.T.Breslin@Verizon.com		

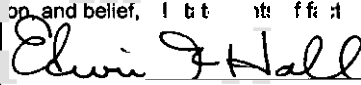
To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	1
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	9
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	5
116	Of the number reported on Line 115, the number that were investigated	3
117	Of the number reported on Line 115, the number that proved to be valid complaints	1
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	5
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	5

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon WV Attachment		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.	
I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge and belief, that its contents are true and correct.	
Signature	
128 Print name of officer	Edwin F. Hall
129 Position with reporting entity	Controller
130 Date	February 15, 2003
131 This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon West Virginia Inc.

CIC/OCN	ACNN/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00213	LTS	Network One/Procom		5
00222	MCI	MCI Worldcom		587
00284	AVU	Amerivision Communications, Inc.		1
00288	ATX	AT&T Communications		406
00333	UTC	Sprint Dial 1 Service		206
00432	LGT	Qwest Communications		637
00444	ALN	Global Crossing Telecommunications, Inc.		88
00488	ITT	Worldcom		1
00537	LDW	Long Distance Service, Inc.		1
00555	WTL	Worldcom		43
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00643	CGW	Winstar Gateway Network		1
00649	WRK	Working Assets Long Distance		3
00732	ATI	AT&T Business		21
00752	EXL	Excel Telecommunications, Inc.		5
00780	MXT	Matrix Telecom		2
00811	VRT	Vartec Telecom		5
00873	TPD	Onestar Long Distance		38
00948	SSM	Broadwing Comm Svcs, Inc.		3
05014	TFG	Zone Telecom		4
05102	WCA	Williams Communications, Inc.		6
05237	AYG	Alliance Group Services, Inc.		18
05253	AEJ	Alltel Long Distance		10
05957	UID	Unidial Inc.		6
06112	AYV	American Communication Network		1
06500	BAW	Verizon	X	32
06746	TVN	The Phone Company		2
00210		NOS Communications Inc		1
00222		MCIWorldCom		1
00288		AT&T Communications		1
00873		One Star Long Distance		1
04648		OneStar Long Distance Inc.		1
04926		ESSEX Communications Inc.		1
05570		NOS Communications Inc.		1
08524		ESSEX Communications Inc.		1
09332		NOS Communications Inc. - WV		5
GRAND TOTAL				2.146

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	803913
102	Legal name of reporting entity	Verizon West Coast Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1800 41st Street, Everett, WA 98201		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	11,990		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information	
108	Person who completed this form
109	Telephone number of this person
110	Fax number of this person
111	E-mail address of this person
Marie Breslin (202) 515-2533 Extension (202) 336-7922 Marie.T.Breslin@Verizon.com	

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer	
To be completed by all telephone exchange and toll service providers. (See instructions.)	
112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. <input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002
116	Of the number reported on Line 115, the number that were investigated
117	Of the number reported on Line 115, the number that proved to be valid complaints
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon West Coast Attachment		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer	
126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.	
127	Signature
128	Printed name of officer
129	Position with reporting entity
130	Date
131	This filing is: <input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing
on, and belief, all statements of fact Edwin F. Hall Controller February 15, 2003	

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

Verizon West Coast Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		4
00432	LGT	Qwest Communications		2
00444	ALN	Global Crossing Telecommunications, Inc.		3
00555	WTL	Worldcom		4
05448	GIT	Verizon Telephone Operations, Inc.	X	2
GRAND TOTAL				15

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	805070
103 Complete mailing address of reporting entity's corporate headquarters		600 Hidden Ridge, Irving, TX 75038		
104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)				
105 Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103				
106 Number of end-user subscribers of the reporting carrier as of December 31, 2002				0
107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.				July 1, 2002 through December 31, 2002

Block 2: Contact Information

108 Person who completed this form	Marie Breslin		
109 Telephone number of this person	(202) 515-2533	Extension	
110 Fax number of this person	(202) 336-7922		
111 E-mail address of this person	Marie.T.Breslin@Verizon.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

and december 31 of the reporting year, then check the certification box to the right and skip to Block 5.


113 Consumer slamming complaints unresolved as of June 30, 2002	0
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002	0
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	0
116 Of the number reported on Line 115, the number that were investigated	0
117 Of the number reported on Line 115, the number that proved to be valid complaints	0
118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	0
119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Contel South Attachment		
125		

Use additional sheets, if necessary.

Block 5: CERTIFICATION: Signed by an Officer of the Filer

information, and belief, all statements of fact contained

	
128 Printed name of officer	Edwin F. Hall
129 Position with reporting entity	Controller
130 Date	February 15, 2003
131 This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

Contel of the South, Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		35
00288	ATX	AT&T Communications		26
00333	UTC	Sprint Dial 1 Service		10
00432	LGT	Qwest Communications		53
00444	ALN	Global Crossing Telecommunications, Inc.		27
05237	AYG	Alliance Group Services, Inc.		8
05448	GIT	Verizon Telephone Operations, Inc.	X	9
05483	GOP	Verizon Select Services, Inc.	X	3
GRAND TOTAL				171

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB
3060-0787

>>> Please read instructions before completing.<<<

Due February 18, 2003

Block 1: Filer Identification Information		101	Filer 499 ID	804020
102	Legal name of reporting entity	GTE Midwest Incorporated		
103	Complete mailing address of reporting entity's corporate headquarters	8001 West Jefferson Boulevard, Fort Wayne, IN 46804		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	d/b/a Verizon Midwest		
105	If different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	0		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. July 1, 2002 through December 31, 2002			


Block 2: Contact Information	
108	Person who completed this form Marie Breslin
109	Telephone number of this person (202) 515-2533 Extension
110	Fax number of this person (202) 336-7922
111	E-mail address of this person Marie.T.Breslin@Veriwn.com

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113	Consumer slamming complaints unresolved as of June 30, 2002	1
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	2
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	3
116	Of the number reported on Line 115, the number that were investigated	2
117	Of the number reported on Line 115, the number that proved to be valid complaints	1
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	3
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon Midwest Attachment		
121		
125		
Use additional sheets, if necessary. (Space is provided below for electronic filing.)		

to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.	
127 Signature	on, and belief, all statements of fact 
128 Printed name of officer	Edwin F. Hail
129 Position with reporting entity	Controller
130 Date	February 15, 2003

Send this form to: FCC, CGB Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

GTE Midwest Incorporated

CIC	ACNA	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		11
00288	ATX	AT&T Communications		17
00333	UTC	Sprint Dial 1 Service		5
00432	LGT	Qwest Communications		4
00444	ALN	Global Crossing Telecommunications, Inc.		2
00752	EXL	Excel Telecommunications, Inc.		3
00778	SHW	Communigroup of K.C., Inc.		2
05448	GIT	Verizon Telephone Operations, Inc.	X	4
GRAND TOTAL				48

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

3060-0787

Block 1: Filer Identification Information

101

Filer 499 ID

803950

102 Legal name of reporting entity	GTE Southwest Incorporated		
103 Complete mailing address of reporting entity's corporate headquarters	500 East Carpenter Freeway, Irving, TX 75062		
104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	d/b/a Verizon Southwest		
105 Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106 Number of end-user subscribers of the reporting carrier as of December 31, 2002			1,348,792
107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108 Person who completed this form	Marie Breslin		
109 Telephone number of this person	(202) 515-2533	Extension	
110 Fax number of this person	(202) 336-7922		
111 E-mail address of this person	Marie.T.Breslin@Verizon.com		

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113 Consumer slamming complaints unresolved as of June 30, 2002	2
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002	3
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	3
116 Of the number reported on Line 115, the number that were investigated	3
117 Of the number reported on Line 115, the number that proved to be valid complaints	0
118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	3
119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	2

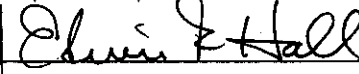
Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120 See Worksheet Verizon Southwest Attachment		
121		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

information, and belief, all statements of fact contained

	
128 Printed name of officer	Edwin F. Hall
129 Position with reporting entity	Controller
130 Date	February 15, 2003

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

GTE Southwest Incorporated

CICIOCN	ACNAICARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00005	SOW	South West Long Distance		1
00123	DVT	Americatel Corporation		2
00222	MCI	MCI Worldcom		120
00288	ATX	AT&T Communications		112
00333	UTC	Sprint Dial 1 Service		53
00432	LGT	Qwest Communications		74
00444	ALN	Global Crossing Telecommunications, Inc.		80
00555	WTL	Worldcom		88
00752	EXL	Excel Telecommunications, Inc.		3
00811	VRT	Vartec Telecom		11
05237	AYG	Alliance Group Services, Inc.		85
05253	AEJ	Alltel Long Distance		2
05448	GIT	Verizon Telephone Operations, Inc.	X	35
05483	GOP	Verizon Select Services, Inc.	X	27
05830	GSS	Genesis Communications		2
06112	AYV	American Communication Network		7
GRAND TOTAL				702

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

>>> Please read instructions before completing.<<<

Due February 18, 2003

Approval by OMB

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	806291
102	Legal name of reporting entity	Bell Atlantic Communications, Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	1320 N. Court House Road, 9th Floor, Arlington, VA 22201		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Verizon Long Distance		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	1320 N. Court House Road 9th Floor, Arlington, VA 22201		
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	9,687,078		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Tracy Kimbrell		
109	Telephone number of this person	(972) 465-4654	Extension	
110	Fax number of this person	(972) 465-4998		
111	E-mail address of this person	tkimbrell@vz-ld.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002	323
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	1,102
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	1,033
116	Of the number reported on Line 115, the number that were investigated	762
117	Of the number reported on Line 115, the number that proved to be valid complaints	87
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	1,031
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	392

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126	Provide additional information or explanations, as needed. Use additional sheets, if necessary.
I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.	
127	Signature
128	Printed name of officer
129	Position with reporting entity
130	Date
131	This filing is: <input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center. FCC Form 478, R w m CY-A257, 445 12th St., S.W. Washington, D.C., 20554;
or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

2003 FCC Form 478-keb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

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Due February 18, 2003

30604787

Block 1: Filer Identification Information		101	Filer 499 ID	803810
102	Legal name of reporting entity	NYNEX Long Distance Company		
103	Complete mailing address of reporting entity's corporate headquarters	1166 Avenue of the Americas, 7th Floor, New York, NY 10036		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Verizon Enterprise Solutions		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	1320 N. Court House Road, 9th Floor, Arlington, VA 22201		
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	431,021		
107	If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information		
108	Person who completed this form	Tracy Kimbrell
109	Telephone number of this person	(972) 465-4654 Extension
110	Fax number of this person	(972) 465-4998
111	E-mail address of this person	tkimbrell@vz-ld.com

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. ☐

113	Consumer slamming complaints unresolved as of June 30, 2001	27
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	167
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	141
116	Of the number reported on Line 115, the number that were investigated	107
117	Of the number reported on Line 115, the number that proved to be valid complaints	41
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	141
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	53

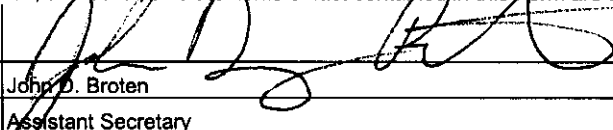
Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
121		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

127	Signature	
128	Printed name of officer	John D. Broten
129	Position with reporting entity	Assistant Secretary
130	Date	February 15, 2003
131	This filing is:	<input type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270

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FCC Form 478-Fsb
January 2003

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 18, 2003

30604787

Block 1: Filer Identification Information

101

Filer 499 ID

811054

103 Complete mailing address of reporting entity's corporate headquarters	6665 N. MacArthur, Irving, TX 75039
104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Same
105 Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	Same
106 Number of end-user subscribers of the reporting carrier as of December 31, 2002	4,670
107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.	July 1, 2002 through December 31, 2002

Block 2: Contact Information

108 Person who completed this form	Tracy Kimbrell	
109 Telephone number of this person	(972) 465-4654	Extension
110 Fax number of this person	(972) 465-4998	
111 E-mail address of this person	tkimbrell@vz-lid.com	

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.

113 Consumer slamming complaints unresolved as of June 30, 2002	0
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002	0
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	0
116 Of the number reported on Line 115, the number that were investigated	0
117 Of the number reported on Line 115, the number that proved to be valid complaints	0
118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	0
119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	


Names of carriers alleged to have slammed one of your local exchange Service Subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and knowledge, information and belief, all statements of fact contained in this Form are true.

127	
128 Printed name of officer	Londa C. Perrett
129 Position with reporting entity	Assistant Secretary
130 Date	February 15, 2003
131 This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-3131 For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
January 2003

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

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Due February 15, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	803851
103	Complete mailing address of reporting entity's corporate headquarters	Micronesian Telecommunications Corp. P.O. Box 500306, Saipan, MP 96950		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Verizon Micronesia		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002	21,801		
107	If this report does not cover July 2002 through December 2002, indicate the period covered.	July 1, 2002 through December 31, 2002		

Block 2: Contact Information

108	Person who completed this form	Leriza S. Debrum		
109	Telephone number of this person	(670) 682-2612	Extension	
110	Fax number of this person	(670) 235-2156		
111	E-mail address of this person	Leriza.Debrum@vzpacific.com		

and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.



113	Consumer slamming complaints unresolved as of June 30, 2002	0
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002	0
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	0
116	Of the number reported on Line 115, the number that were investigated	0
117	Of the number reported on Line 115, the number that proved to be valid complaints	0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	0
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	

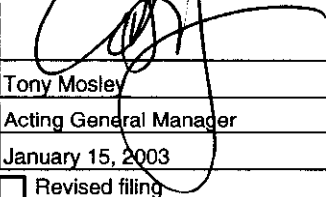
Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

127	Signature	
128	Printed name of officer	Tony Mosley
129	Position with reporting entity	Acting General Manager
130	Date	January 15, 2003
131	This filing is:	<input checked="" type="checkbox"/> Original filing <input type="checkbox"/> Revised filing

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

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FCC Form 478-Feb
February 2003

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB
3060-0787

>>> Please read instructions before completing.<<<

Due February 15, 2003

Block 1: Filer Identification Information	to1	Filer 499 ID	803890
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103 Complete mailing address of reporting entity's corporate headquarters	GTE Pacifica, Inc. P.O. Box 500306, Saipan, MP 96950
104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Verizon Pacifica
105 Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	
106 Number of end-user subscribers of the reporting carrier as of December 31, 2002	23,107
107 If this report does not cover July 2002 through December 2002, indicate the period covered.	

Block 2: Contact Information

108 Person who completed this form	Leriza S. Debrum		
109 Telephone number of this person	(670) 682-2612	Extension	
110 Fax number of this person	(670) 235-2156		
111 E-mail address of this person	Leriza.Debrum@vzpacifica.com		

If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.



113 Consumer slamming complaints unresolved as of June 30, 2002	0
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002	0
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002	0
116 Of the number reported on Line 115, the number that were investigated	0
117 Of the number reported on Line 115, the number that proved to be valid complaints	0
118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	0
119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]	


Block 4: Complaints That You Received Alleging That Another Carrier Slammed a Consumer

To be completed by carriers that provide wireline and fixed wireless local exchange service to end-user subscribers.

Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
120		
121		
122		
123		
124		
125		

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

127 Signature			
128 Printed name of officer	Tony Mosley		
129 Position with reporting entity	Acting General Manager		
130 Date	January 15, 2003		

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due February 15, 2003

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	819878
102	Legal name of reporting entity GTE Pacifica- Guam.			
103	Complete mailing address of reporting entity's corporate headquarters GTE Pacifica-Guam P.O. Box 500306, Saipan, MP 96950			
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Verizon Pacifica			
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103			
106	Number of end-user subscribers of the reporting carrier as of December 31, 2002			682
107	If this report does not cover July 2002 through December 2002, indicate the period covered.			

Block 2: Contact Information

108	Person who completed this form Leriza S. Debrum		
109	Telephone number of this person (670) 682-2612	Extension	
110	Fax number of this person (670) 235-2156		
111	E-mail address of this person Leriza.Debrum@vzpacifica.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5.			<input checked="" type="checkbox"/>
113	Consumer slamming complaints unresolved as of June 30, 2002			0
114	Consumer slamming complaints received from July 1, 2002 through December 31, 2002			0
115	Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002			0
116	Of the number reported on Line 115, the number that were investigated			0
117	Of the number reported on Line 115, the number that proved to be valid complaints			0
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers			0
119	Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115]			

Block 4: Complaints That You Received Alleging That Another Carrier Slammed a Consumer

To be completed by carriers that provide wireline and fixed wireless local exchange service to end-user subscribers.

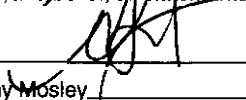
	Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier July 1 through December 31
121			
122			
123			
124			
125			

Use additional Sheets, if necessary (Spaces provided below for electronic filing.)

Block 5: CERTIFICATION: to be

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

127	Signature	
128	Printed name of officer	Tony Mosley
129	Position with reporting entity	Acting General Manager
130	Date	January 15, 2003



WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb
February 2003